



## Polymer Resources' Quality Guarantee

To Our Valued Customers:

Polymer Resources is known for providing the highest quality customized, standard, and color-matched compounds and engineering resins on the market today. Our products consistently mirror our published material specifications. When we say a product will perform in a certain way, we stand behind it.

For over 45 years, we have built trusted customer relationships based on material reliability. This is not only a point of great pride for us, it's the very foundation of our business and the cornerstone of our quality guarantee to you. In fact, if any of Polymer Resources' products fail to meet even one of our specifications, the company will replace any unused material free of charge. Our return rate is one of the lowest in the plastics industry: less than one percent.

Polymer Resources' promise to you is that we will continue to provide the world-class products you need to meet or surpass your quality standards. Combined with our outstanding level of customer service, speed, and stability, you can rest assured that you are always in good hands.

We look forward to serving as your preferred material supplier for many years to come.

Thank you for your business.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Anderson", with a long horizontal flourish extending to the right.

Scott Anderson  
President & Chief Operations Officer  
Polymer Resources Ltd.