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September 25, 2020

COVID-19 UPDATE

To our valued customers,

Throughout the COVID-19 pandemic, Polymer Resources has remained in operation designated as an essential business. During this time, we have maintained excellence in quality and service, at the same time ensured that our employees and customers alike maintained a safe and healthy operating environment. I am extremely proud of all of our employees who have continued to show up day in, day out to carry out our mission.

To maintain business continuity throughout this period, we've taken several key actions and leveraged key strengths. For example, we increased our raw material inventory levels to protect orders, and because our supply chain is primarily reliant on products produced and sold in the United States, it has reduced potential disruptions to the supply chain. To date we have maintained 100% on time delivery. What's more, we produced orders ahead of scheduled to have as much available inventory as possible to ensure we met demands. We are financially strong and debt free allowing us to build inventory as required and customize programs to ensure customer success.

During this time, we have implemented several actions to ensure COVID-19 does not spread within our plants:

- Required mask wearing for all employees
- Implemented daily temperature checks
- Eliminated all in-person meetings between employees at our plant locations
- Created as many ways as possible to allow for social distancing at all times
- Restricted outside visitors- much to our dismay- with the exception of "business critical meetings" to maintain our operations

All of these actions facilitate a safe and healthy environment, while at the same time produce the service and quality product expected from Polymer Resources.

Thank you for trusting us to supply your engineering resin needs, and I would like to wish you and all of your employees a safe and healthy rest of 2020.

Yours sincerely,

Scott Anderson President & COO